

Tickz Account Settings: What to Configure First

Manage Tickz account settings, including profile data, verification, password, MFA, notifications, watchlists, payment details, privacy, and risk controls.

Tomas Aldridge, Senior Reviewer · 29.03.2026

TL;DR The Tickz account settings panel groups six areas worth configuring early: profile and verification (KYC), security (2FA, sessions, passwords), notifications, trading preferences, payments, and privacy. Get KYC done before depositing anything significant, switch 2FA to an authenticator app rather than SMS, and review the list of active sessions every few weeks. Tickz is operated by Trusteo Ltd under a MISA (Comoros) licence with a WikiFX score of 1.30/10, so investor protection is weaker than under CySEC, FCA, or ASIC. Trading carries real risk and you can lose more than you deposit. Verified against Tickz's Google Play listing, WikiFX and third-party reviews on May 20, 2026.

Profile and Verification Settings

The profile panel holds your name, country, date of birth, and the KYC verification status. Get this section accurate first — every mismatch later turns into a withdrawal block.

Personal data accuracy

Tickz, like every regulated or semi-regulated broker, ties withdrawals to verified identity. The profile panel holds your name, country, date of birth, and contact details, and every field must match the government ID you upload for KYC. If you registered with a typo in your name, fix it in the profile before uploading anything. A name mismatch is the single most common reason verification gets rejected and re-submitted, and on an offshore broker each re-submission delays your withdrawals by days. Open the profile section first and clean up any inconsistencies before opening the document-upload panel.

Document status

The document-status view inside the verification panel shows which uploads are pending, approved, or rejected. Work through it in order so you do not stack rejections.

1. Open account settings from the top-right menu on <https://tickz.com/> or from the in-app menu
2. Confirm name, date of birth, and country match your government ID exactly
3. Upload a clear photo of your passport, national ID, or driving licence
4. Upload a recent (under 90 days) utility bill or bank statement showing your address
5. Submit the selfie or short video that Tickz requests for identity confirmation
6. Wait for the approval email — typically one to three business days

Country and account limits

The country on file drives compliance rules, available payment methods, and which products are visible inside the platform. Tickz typically does not serve US, Canada, or most of the EU, so a residency change to one of those jurisdictions can restrict the account. If you genuinely move country, contact support@tickz.com from the registered email rather than editing the field silently — a mismatched residency at KYC will freeze withdrawals. Account-level limits on deposits and withdrawals also vary by country, so check the published numbers for your region inside the payments panel.

Match the profile to your government ID exactly, then complete KYC before any meaningful deposit.

Security Settings

The security panel is where 2FA, the password, and the list of active sessions live. Set 2FA to an authenticator app, pick a 12+ character password unique to Tickz, and review sessions monthly.

Password and MFA checks

An offshore-licensed broker gives you weaker recovery paths than a tier-one regulated firm, so front-loading security pays off. The two high-impact controls in this panel are the password and the 2FA method. Pick a 12+ character password generated by a password manager and used only on Tickz, and switch 2FA from SMS to an authenticator app like Authy or Google Authenticator — SMS is exposed to SIM-swap attacks, which are a common way offshore broker accounts get drained. Save the 2FA backup codes outside the phone that runs the authenticator.

Device sessions

The active-sessions list shows every device currently signed in to your account. Review it every few weeks and revoke anything you do not recognise.

- **Active sessions** — review monthly and revoke unknown devices
- **Login alerts** — enable email notifications for new device logins where available
- **Trusted devices** — keep the list short so a forgotten phone does not stay authorised forever
- **After a compromise** — change the password and revoke all sessions before contacting support@tickz.com

Phishing protection

Phishing emails and fake "Tickz support" messages are the most common attack vector against offshore broker accounts. Tickz support runs from support@tickz.com; any sender pretending to be Tickz from another domain should be treated as suspicious. Never paste credentials, 2FA codes, or backup codes into a chat or email reply, regardless of how convincing the sender looks. A password manager that auto-fills only on tickz.com is your second line of defence — if it refuses to fill, the domain is wrong.

App-based 2FA, unique password, and a monthly session review — three habits that cover

most account takeovers.

Notification Settings

Notifications cover price alerts, trade confirmations, deposit and withdrawal events, and security alerts. Keep the security alerts on; tune the rest so the channel does not become noise you ignore.

Signal and market alerts

Price alerts and signal notifications are most useful when they signal something you actually need to act on. Leaving every category on usually trains you to swipe them away without reading, which defeats the point. Set alerts on a handful of assets you actively trade — typically two or three — rather than the entire watchlist, and use specific price levels tied to your strategy rather than generic "market moving" pushes. If Tickz offers in-platform signal feeds in your region, route them to a separate notification channel so they do not crowd out the security alerts.

Deposit and withdrawal messages

Money-movement notifications are the ones to keep on without exception, especially on an offshore broker where any unexpected transaction is a warning signal worth seeing immediately.

- **Security alerts (login from new device, password change)** — keep on, both email and push
- **Deposit confirmations** — keep on; an unexpected confirmation is the first sign of a compromised account
- **Withdrawal status** — keep on so stalled withdrawals get flagged early
- **Trade confirmations** — useful early on for catching mistakes, tune down once execution is clean

Avoiding overtrading from alerts

Promotional emails and bonus alerts are the noise category — turn them off. Bonus terms often include trading-volume conditions that trap deposits, and the alerts themselves push impulse trades. If the inbox fills with promotional offers, filter them rather than ignoring them; marketing emails are also the most common vehicle for phishing links that mimic Tickz. The fewer non-essential pushes you receive, the more weight the real security and money-movement alerts carry when they arrive.

Keep security and money-movement alerts on; tune everything else so you actually read what arrives.

Trading Preferences

Trading preferences control default order size, leverage cap, one-click trading, and the asset list that opens by default. Set conservative defaults early so an impulse trade cannot do too much damage.

Watchlists and default assets

The default watchlist on a fresh account is usually optimised for the broker, not for you — high-volatility pairs and instruments the platform wants you to trade. Build your own watchlist around the markets you actually understand, and set the default asset that loads on login to a liquid market you have a real view on. If the platform pushes a high-volatility crypto pair as the default, replace it. A watchlist focused on three or four assets you know well beats a sprawling list that produces decision fatigue every time you open the app.

Chart display settings

Chart defaults — timeframe, candle type, indicator stack — should match your strategy rather than the platform preset. Tuning them once saves rebuilding the same chart on every session.

- **Default order size** — set to your standard risk size, not the broker preset
- **Maximum leverage** — pick a cap below the platform maximum so a fat-finger does not blow up the account
- **One-click trading** — turn off until execution is consistent; an extra confirm tap is cheap insurance
- **Chart timeframe** — match the timeframe to your actual approach, not the platform default

Demo versus real mode awareness

The account-mode toggle near your balance flips between demo and real, and the two modes share the same chart preferences but separate balances. Train yourself to read the mode label before every trade — placing a "demo" trade on real funds because you misread the toggle is one of the more painful platform mistakes. If you cannot find a setting, check both the web and app interfaces. Confirm the order types available in your region inside the platform, because Tickz product mix can vary by country.

Conservative defaults — size, leverage, one-click — turn an impulse trade into a much smaller mistake.

Payment Settings

The payment panel stores deposit methods, withdrawal preferences, and saved cards or wallets. Keep only one or two methods on file, and always use a payment method in your own name.

Saved method review

The payment-methods view lists every card, wallet, or bank account you have used. Old methods that you no longer use are unnecessary surface — remove them so a compromised card from years ago cannot be used to fund the account or be presented as a withdrawal route. Keep only one or two methods on file, ideally the ones you actively use for both deposits and withdrawals. The first time you add a method, the platform may flag it for verification, which adds a step but reduces fraud risk later.

Name matching

Offshore brokers enforce a strict "same name" rule on deposits and withdrawals — money goes

back only to the source that sent it, and only to an account in your name. Mixing third-party payment methods is the single fastest way to freeze a withdrawal.

1. Open the payment settings panel
2. Remove any old card or wallet you no longer use
3. Confirm each remaining method shows your full legal name
4. Set a preferred withdrawal method that matches the main deposit method
5. Check the published withdrawal processing window for your method

Transaction history checks

The transaction history panel logs every deposit, withdrawal, and internal transfer. Review it after every funding event to confirm the amounts and timestamps match what you authorised. An unfamiliar entry is the first sign of a compromised account or an aggressive bonus auto-conversion. Before depositing anything significant, test the withdraw flow with a small amount and time how long it takes. If a withdrawal stalls past the published window, push through support@tickz.com with the transaction ID before adding more funds.

One or two payment methods, all in your own name, tested with a small withdrawal before any large deposit.

Privacy and Data Controls

The privacy panel covers marketing opt-ins, data sharing with partners, and account closure. Opt out of anything you do not need and check the data-export option if your region supports it.

App privacy labels

The Tickz app publishes a privacy summary on Google Play (Data Safety section) and the App Store (privacy labels). Read those summaries to see what categories of data the app collects and shares — broker apps reasonably need network, storage, and camera access for KYC, but broad location-history, contacts, or SMS access is unusual and worth questioning. Tickz operates under Trusteo Ltd in Comoros, where data-protection requirements are lighter than under GDPR or similar frameworks. That makes the user-level toggles more important: if you do not opt out, you usually default in.

Data deletion request options

The privacy panel may include a data-export or deletion request, depending on your region. Use those controls where available, and document the requests.

- **Marketing opt-outs** — uncheck email, SMS, and push marketing
- **Partner data sharing** — opt out unless you need a specific partner integration
- **Data export** — request a copy of your account data if the option exists in your region
- **Account closure** — withdraw any balance first, then email support@tickz.com; closure on an offshore broker can take longer than on a tier-one firm

Shared-device safety

If you ever sign in to Tickz from a shared computer or family device, sign out fully when

finished, clear cookies, and remove any saved password from the browser. The web terminal does not lock automatically the way a banking app does, so a forgotten session on a shared machine is a real risk. Trading carries real risk and you can lose more than you deposit. Tickz is licensed offshore (MISA, Comoros) — investor protection is weaker than under CySEC/FCA/ASIC, so reviewing what data is shared, and with whom, is part of using the platform responsibly.

Opt out of marketing and partner sharing; know the account-closure path before you need it.

FAQ

How do I enable 2FA on Tickz?

Open account settings, find the security panel, and select Two-Factor Authentication. Scan the QR code with an authenticator app like Authy or Google Authenticator, then enter the code the app generates to confirm. Save the backup codes somewhere outside the phone running the authenticator. Prefer the app option over SMS — SMS-based 2FA is exposed to SIM-swap attacks, which are a common way offshore broker accounts get drained.

Can I change my registered email on Tickz?

Email changes on offshore brokers usually require a support ticket rather than a self-service toggle, because the email is tied to identity verification. Contact support@tickz.com from the registered address with the new email and your ID for verification. Expect a delay of a few days while the team confirms the request. Until then, keep the old inbox accessible — that is where 2FA backup codes and reset links arrive.

How do I close my Tickz account?

Withdraw any remaining balance first, then send a closure request to support@tickz.com from the registered email. The team typically requires KYC re-confirmation and a stated reason before closing. Closing an account on an offshore broker can take longer than on a tier-one CySEC, FCA, or ASIC firm — start the process well before you need the account gone. Save copies of trade history and statements before closure completes.

Where do I update my payment methods on Tickz?

Open account settings and find the payment or wallet panel. From there you can add a new card or wallet, remove an unused one, and pick a default withdrawal method. Always use a payment method in your own name — Tickz enforces a same-name rule, and a card or e-wallet registered to someone else will trigger a withdrawal block. Test the withdrawal with a small amount before scaling the deposit.

How do I review active login sessions?

In the security panel of account settings, look for an Active Sessions or Devices list. Each entry usually shows device type, location, and last activity time. Revoke any session you do not recognise, then change the password as a follow-up. If multiple unknown sessions appear at once, also disable 2FA and re-enrol it on a clean device, then contact support@tickz.com to flag the account for review.

Full article: <https://tickzpredictions.com/tickz-account-settings>

We may earn a commission when readers sign up to Tickz through our links. Trading carries risk and you can lose more than you invest. Tickz Review is editorial and is not investment advice.